

TennCare TCMIS Security/Information Request Form



NOTE: A signed original Security Access Agreement form must be submitted before IDs can be assigned.

Employee's Manager: Complete the information on this form and submit to the TennCare Security Administrator. If you are not an approving manager, forward the completed form to an authorized approving manager for submission to the TennCare Security Administrator.

Page one is required and must be fully completed.

Instructions and forms are available on the TennCare Security Administration web page.

http://www.intranet.state.tn.us/finance/oir/tenncare/TennCare_Information_Security_Request.html

☐ Initiate Access ☐ Change Access ☐ Delete Access (Effective Date: _____)

Requestor (enter name)	Date Sent	Requestor's E-mail Address
Requestor's Phone #	(Changes must be initiated by a new form)	

Requestor - the person filling out this form on behalf of the new/modified user. (Required)

Approver (enter name)	Date Sent	Approver's E-mail Address
Approver's Phone #	(Changes must be initiated by a new form)	

Approver - ONLY a person on TENNCARE's LIST of authorized access approvers. (Required)

For security admin use only: Date Received: _____

☐ **Original** "State of Tennessee Computer Access Security Agreement" form signed sent to TennCare security team
(TennCare Security Administration, 310 Great Circle Road, suite 2 West, Nashville, TN 37243)

☐ Interagency access agreement/memorandum exists.

User Information Required for Access (Employee Data)

Employee Type: ☐ State Employee ☐ Contract Employee ☐ Non-State Employee

Company Name _____

Classification: ☐ New ☐ Current ☐ Temp ☐ Support Center

*RACFID: _____ ☐ Transfer from another unit Unit: _____

**(leave blank if this form is being submitted with the State of Tennessee Computer Access Security Agreement. Original Signed Copy Required)*

Social Security Number

Last Name

First Name

Middle Initial

Department

Location

If you are a TennCare employee, select your TennCare Unit from one of the lists below.

TennCare Unit

TennCare Unit

Work Phone (required)

Extension (required)

Employee E-mail Address (required)

Comments:

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Justification for TennCare Access

Access is needed to perform job responsibilities as _____ in _____
(Title of Position) (Business Unit/Organization)

Justification: (Specify duties that justify requested access - don't be shy, tell us what we need to know)

If the access is based on a temporary activity such as testing or training, please indicate here: _____.

Returned to requestor on date: _____ - please supply additional justification and/or _____.

Unspecified Access

Please describe the access needed that is otherwise not represented in this form.

Access: _____

Returned to requestor on date: _____ - please supply additional description and/or _____.

For security admin use only: Requested Date: _____ Completion Date: _____

Bureau of TennCare Type of Access (Check all that apply)

☐ STATE NETWORK

3270 Attachmate mainframe connection supplied.

Groupwise account supplied **UNLESS** box is checked. ☐

☐ PC SAS Modules:

☐ ETS

☐ STAT

☐ GRAPH

☐ Assist

☐ ODBC

☐ MAP

☐ BASE

☐ Other _____

☐ Mainframe through INTERNET (Host-on-Demand) (RFS# _____)

List any other special access needs: _____

For security admin use only: Requested Date: _____ Completion Date: _____

☐ ROSCOE ☐ ROSCOEC ☐ TOPS (TennCare Online Purchasing System) (RFS# _____)

For security admin use only: Requested Date: _____ Completion Date: _____

☐ TSOC ☐ TSOA ☐ TSOAX ☐ TSOCX (RFS# _____)

For security admin use only: Requested Date: _____ Completion Date: _____

☐ STARS ☐ ACCENT ☐ SOLO ☐ MULT

GROUP / TRANSACTIONS: ☐ Inquiry ☐ Update

☐ POST (Property of the State of Tennessee system)

For security admin use only: Requested Date: _____ Completion Date: _____

TennCare TCMIS Security/Information Request Form



TennCare Connectivity Requirements (Check all that apply)

State VPN (mark one or both) ☐ from Public Internet ☐ from Vendor Campus (RFS# _____)

Please list the facilities to which access will be needed via VPN, e.g. tnftp.nash.tenn:

For security admin use only:

Requested Date: _____ Completion Date: _____

Windows Domain Access

This section is for users who need the following;

SE:

- Change files on the Project WorkBook (PWB)
- Access the EDS shared drive, or
- Remote Desktop Access in to servers.

RRI:

- Data Entry Accounts for Operators, SQA, Supervisors, Auditors, Keyers, etc...

Domain Account Type(s):

- ☐ TennCare (310 Great Circle Production: EDS Shared Drive) ☐ Other _____
- ☐ DTT (310 Great Circle Development: EDS Development Servers) ☐ RRI (Imaging and Data Entry Accounts)

Domain Groups: Check One Or More; These groups allow access to EDS domains at 310 Great Circle Road for updating PWB content, EDS shared drive folders, and RRI Imaging application accounts.

- | | | | |
|--------------------------------------|--|---------------------------------------|--|
| <input type="checkbox"/> AVRS | <input type="checkbox"/> Fraud & Abuse | <input type="checkbox"/> Reference | RRI:
<input type="checkbox"/> Keyer
<input type="checkbox"/> SQA
<input type="checkbox"/> Indexer
<input type="checkbox"/> Auditor
<input type="checkbox"/> Scan
<input type="checkbox"/> Inventory |
| <input type="checkbox"/> Claims | <input type="checkbox"/> Information Mgt | <input type="checkbox"/> SA - Win | |
| <input type="checkbox"/> Conversion | <input type="checkbox"/> Infrastructure | <input type="checkbox"/> SA - DBA | |
| <input type="checkbox"/> Drug Rebate | <input type="checkbox"/> Internet Team | <input type="checkbox"/> SA - UNIX | |
| <input type="checkbox"/> EDI | <input type="checkbox"/> MAR | <input type="checkbox"/> Systems | |
| <input type="checkbox"/> Eligibility | <input type="checkbox"/> Oracle Apps | <input type="checkbox"/> Tech Writers | |
| <input type="checkbox"/> Enrollment | <input type="checkbox"/> PM Support | <input type="checkbox"/> Testers | |
| <input type="checkbox"/> EPSDT | <input type="checkbox"/> Project Mgrs | <input type="checkbox"/> TPL | |
| <input type="checkbox"/> Financial | <input type="checkbox"/> Quality | <input type="checkbox"/> Training | |
| | | <input type="checkbox"/> Other | |

For security admin use only:

Requested Date: _____ Completion Date: _____

☐ **SECNET** (OIR Production Windows Domain) (RFS# _____)

Please select the window servers you need to access in the "Server Level Access Requirements" section.

For security admin use only:

Requested Date: _____ Completion Date: _____

FTP Access

FTP Server: tnftp.nash.tenn

Please specify the directories to which access is needed and the type of access (read/write/both) needed. Separate directory edge names with a "->" character pair, e.g. MC9999 -> in -> in834.

Access Directory

read _____

read _____

read _____

comments:

Returned to requestor on date: _____ - please supply additional description and/or _____.

For security admin use only:

Requested Date: _____ Completion Date: _____

TennCare TCMIS Security/Information Request Form



TennCare interChange Application

Select I for Inquiry. This will grant you all the inquiry profiles below.

Select U for Update. If you select update, you must select one or more of the appropriate interchange Profile Options below.

* Inquiry Profiles

**Update profiles require "update" Oracle Database Access. The specific Oracle database access needed is listed under the application.

To understand restricted profiles, see this link on the workbook.

<http://pwb.tennCare.nash.tenn/tennessee/Administrative/security/restrictedProfiles.aspx>

☐ **Production Windows** (tnmisp1)
 ☐ **User Acceptance Windows** (tnmisa1)
 ☐ **Training Windows**
☐ **Test Windows** (tnmist1)
 ☐ **Model Office Windows** (tnmism1)

Model After: (enter user's RACF ID) _____

For security admin use only:

Requested Date: _____ Completion Date: _____

For security admin use only: ☐ **CITRIX** (RFS# _____)

Requested Date: _____ Completion Date: _____

interChange Profile Options		Check All That Apply
<input type="checkbox"/> AVRSSECURITY **	<input type="checkbox"/> MCCAPADJINQ *	<input type="checkbox"/> RECIPLOCUPDATE **
<input type="checkbox"/> CLAIMADJUSTCLERK **	<input type="checkbox"/> MCCAPADJUPDATE **	<input type="checkbox"/> RECIPMEDICAREUPDT **
<input type="checkbox"/> CLAIMENCOUNTER **	<input type="checkbox"/> MCCLERK **	<input type="checkbox"/> RECIPOVERLAPASSIGN **
<input type="checkbox"/> CLAIMINQUIRE *	<input type="checkbox"/> MCCLERKINQ *	<input type="checkbox"/> RECIPUPDT **
<input type="checkbox"/> CLAIMRESOCLERK **	<input type="checkbox"/> MCRECIPASSIGN **	<input type="checkbox"/> REFCLAIMS **
<input type="checkbox"/> CLAIMRESOSUPER **	<input type="checkbox"/> MCSUPERVISOR **	<input type="checkbox"/> REFCLAIMSINQUIRE *
<input type="checkbox"/> CONTRACTMGTUPDT **	<input type="checkbox"/> PATLIABUPD **	<input type="checkbox"/> REFERENCE *
<input type="checkbox"/> DRUGREBATEINQUIRE *	<input type="checkbox"/> PMPDISENROLLAPPROVE **	<input type="checkbox"/> REFNONCLAIM **
<input type="checkbox"/> DRUGREBATESUPER **	<input type="checkbox"/> PMPDISENROLLCLERK **	<input type="checkbox"/> REFNONCLAIMINQUIRE *
<input type="checkbox"/> EPSDTINQUIRE *	<input type="checkbox"/> PMPINQUIRY *	<input type="checkbox"/> REFTABLEMAINT **
<input type="checkbox"/> EPSDTUPDATE **	<input type="checkbox"/> PMPUPDATE **	<input type="checkbox"/> REPORTDIST **
<input type="checkbox"/> FINACCTRECINQ *	<input type="checkbox"/> POSINQUIRE *	<input type="checkbox"/> RESETPASSWORD **
<input type="checkbox"/> FINACCTRECUPDT **	<input type="checkbox"/> PROAVRS **	<input type="checkbox"/> RPTSCUSTMR **
<input type="checkbox"/> FINCASHRCPTINQ *	<input type="checkbox"/> PROVCORRESPOND **	<input type="checkbox"/> RPTSSUPER **
<input type="checkbox"/> FINCASHRCPTUPDT **	<input type="checkbox"/> PROVINQUIRY *	<input type="checkbox"/> RPTSUSER **
<input type="checkbox"/> FINCHECKBANNERINQ *	<input type="checkbox"/> PROVLISTREPORT **	<input type="checkbox"/> RPTSVENDOR **
<input type="checkbox"/> FINCHECKBANNERUPDT **	<input type="checkbox"/> PROVRESTRICTSVCS **	<input type="checkbox"/> SECURITY **
<input type="checkbox"/> FINCHECKINQUIRY *	<input type="checkbox"/> PROVUPDT **	<input type="checkbox"/> SIEBELPSWD*
<input type="checkbox"/> FINCHECKREISSUE **	<input type="checkbox"/> RECIP590UPDT **	<input type="checkbox"/> STATESECURITY **
<input type="checkbox"/> FINCHECKVOID **	<input type="checkbox"/> RECIPADDRESS **	<input type="checkbox"/> SYSTEMPARMINQUIRE *
<input type="checkbox"/> FINEXPENDACTIVATE **	<input type="checkbox"/> RECIPBLUPDT**	<input type="checkbox"/> SYSTEMPARMUPDATE **
<input type="checkbox"/> FINEXPENDING *	<input type="checkbox"/> RECIPCOMMENT **	<input type="checkbox"/> TPLARUPDATE **
<input type="checkbox"/> FINEXPENDUPDT **	<input type="checkbox"/> RECIPELIGRESTRICT **	<input type="checkbox"/> TPLCASETRACKING *
<input type="checkbox"/> FINLIENINQUIRY *	<input type="checkbox"/> RECIPELIGUPDT **	<input type="checkbox"/> TPLCASETRACKUPDT **
<input type="checkbox"/> FINLIENUPDATE **	<input type="checkbox"/> RECIPSPSDTABNORMAL **	<input type="checkbox"/> TPLHIPUPDATE **
<input type="checkbox"/> FINMASSARUPDT **	<input type="checkbox"/> RECIPSPSDTUPDT **	<input type="checkbox"/> TPLINQUIRY *
<input type="checkbox"/> FINPAYHOLDINQ *	<input type="checkbox"/> RECIPFACUPDT **	<input type="checkbox"/> TPLTABLEMAINTINQ *
<input type="checkbox"/> FINPAYHOLDUPDT **	<input type="checkbox"/> RECIPINQ *	<input type="checkbox"/> TPLTABLEMAINTUPDT **
<input type="checkbox"/> FINTABLEMAINTINQ *	<input type="checkbox"/> RECIPLABEL **	<input type="checkbox"/> TPLUPDATE **
<input type="checkbox"/> FINTABLEMAINTUPDT **	<input type="checkbox"/> RECIPLINKING **	
<input type="checkbox"/> LETTERS **	<input type="checkbox"/> RECIPLOCDELETE **	
<input type="checkbox"/> MARSACCESS *	<input type="checkbox"/> RECIPLOCKINUPDATE **	

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Sun / Unix Access (Check Access Levels)

Check servers and select the access that you need: (Write or Read and Write access for Authorized Users Only).

<input type="checkbox"/> ssh	___ Sun1	Requested Date: _____	Completion Date: _____
	___ Sun2	Requested Date: _____	Completion Date: _____
	___ Sun0	Requested Date: _____	Completion Date: _____
	___ Sun4 (SAS only)	Requested Date: _____	Completion Date: _____

Admin Groups - Applies to Database Administrators.
Application Groups - Applies to Application Developers.
SU Groups - Applies to privileged Systems Engineers.

Operator Group: ☐ dstnops (Production Control)

Administrator Groups: ☐ dba ☐ sysadmin

Application Groups: ☐ dstnse (SE's) ☐ applset (Oracle Fin. SE's)

SU Groups: ☐ suoracle (DBA only) ☐ suoracc (DBA only) ☐ suapplmgr (Oracle Fin, **Auth. Users**)

*Must mark dstnse above to receive the group(s) below.

TEST/DEV	MODEL OFFICE	UAT	(Authorized Users Only) PRODUCTION	CONVERSION
<input type="checkbox"/> sudstntest	<input type="checkbox"/> sudstnmod	<input type="checkbox"/> sudstnacc	<input type="checkbox"/> sudstnprod	<input type="checkbox"/> sudstnconv
<input type="checkbox"/> sudstnmart	<input type="checkbox"/> sudstnmarm	<input type="checkbox"/> sudstnmara	<input type="checkbox"/> sudstnmarp	
<input type="checkbox"/> sudstndsst	<input type="checkbox"/> sudstndssm	<input type="checkbox"/> sudstndssa	<input type="checkbox"/> sudstndssp	
		(RFS# _____)	(RFS# _____)	

VCTL Access

Check the appropriate box to identify the source control function required for the development server.

☐ Test/Dev

Authorized Users Only:

☐ Mod ☐ ACC ☐ Prod ☐ Delete ☐ Reset User ID

For security admin use only: Requested Date: _____ Completion Date: _____

Oracle Database Access

Access Levels: Mark one or both

☐ Application Access ☐ SQL Plus Access (SE's)

Select "Read" for query only or "Modify" for query and update.

TEST	MODEL OFFICE	UAT	(Authorized Users Only) PRODUCTION	CONVERSION	DOCO TOOL/TRAIN
___ tnmist1	___ tnmism1	___ tnmisa1	___ tnmisp1	___ tncust	___ tndocp1
___ tnmart1	___ tnmarm1	___ tnmara1	___ tnmarp1	___ tnconv	___ tnmisc1
___ tnsurt1	___ tnsurm1	___ tnsura1	___ tnsurp1		

Additional needs: _____

Note: If the network segment your workstation resides on does not have access to the database hosts then you will need a permanent/static IP address assigned and a security exception to allow access.

Workstation's IP Address: . . . Workstation's MAC: - - - - -

Note: You may use the "ipconfig /all" command from within a dos/cmd window to determine the values.

For security admin use only: Requested Date: _____ Completion Date: _____

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Server Level Access Requirements Section

Check if Required Read Write	Subsystem	Location	Make/Model	Description	Name
<input type="checkbox"/> <input type="checkbox"/>	IM Development	310 Great Circle	Sun V880	Development, MO, Training/Siebel	dstnsun10
<input type="checkbox"/> <input type="checkbox"/>	IM Development	310 Great Circle	Sun Rack model 1602R	Development, UAT, MO (supports everything in rack)	
<input type="checkbox"/> <input type="checkbox"/>	IM Development	310 Great Circle	Sun 280R	Development/FileNet	dstnsun13
<input type="checkbox"/> <input type="checkbox"/>	IM Development	310 Great Circle	Sun 280R	Development/FileNet	dstnsun12
<input type="checkbox"/> <input type="checkbox"/>	IM Development	310 Great Circle	Sun 280R	MO/FileNet	dstnsun15
<input type="checkbox"/> <input type="checkbox"/>	IM Development	310 Great Circle	Sun 280R	UAT/FileNet	dstnsun14
<input type="checkbox"/> <input type="checkbox"/>	IM Development	310 Great Circle	Sun V880	UAT/Siebel	dstnsun11

<input type="checkbox"/> <input type="checkbox"/>	InterChange Development	310 Great Circle	Sun SunFire 4800	Development/dstnsun0 interChange	dstnsun0
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NOTE: Read/Write-level Access for servers located in the OIR Data Center require an additional form.

Check if Required Read Write	Subsystem	Location	Make/Model	Description	Name
<input type="checkbox"/> <input type="checkbox"/>	Information Management	OIR Data Center	Sun 280R	FileNet Application Server	AH0119006UB01 (cold MRII server)
<input type="checkbox"/> <input type="checkbox"/>	Information Management	OIR Data Center	Sun 280R	FileNet Database Server	AH0119006UB01 (db server)
<input type="checkbox"/> <input type="checkbox"/>	Information Management	OIR Data Center	Sun Disk Arrays	InterChange	
<input type="checkbox"/> <input type="checkbox"/>	Information Management	OIR Data Center	Sun Disk Arrays	InterChange	
<input type="checkbox"/> <input type="checkbox"/>	Information Management	OIR Data Center	Sunfire 4800	InterChange History	dstnsun2
<input type="checkbox"/> <input type="checkbox"/>	Information Management	OIR Data Center	Sun V880	Master Server for BAN	AH0119006UB04
<input type="checkbox"/> <input type="checkbox"/>	Information Management	OIR Data Center	Sun V880	Siebel Active Database	AH0119006UB02
<input type="checkbox"/> <input type="checkbox"/>	Information Management	OIR Data Center	Sun V880	Siebel Passive Database	AH0119006UB03
<input type="checkbox"/> <input type="checkbox"/>	Information Management	OIR Data Center	Sun Tape Library	Sun Tape Library	
<input type="checkbox"/> <input type="checkbox"/>	InterChange Online/Oracle Financials 805 (backend)	OIR Data Center	Sunfire 4800	Oracle Financials and InterChange Online	dstnsun1
<input type="checkbox"/> <input type="checkbox"/>	InterChange/all	OIR Data Center	Sun Tape Library	Sun Tape Library	
<input type="checkbox"/> <input type="checkbox"/>	Oracle Financials	OIR Data Center	Sun Fire V120	Oracle Financials Web Server	

Check if Required Read Write	Subsystem	Location	Make/Model	Description	Name
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Compaq DL380 G3	Fraud & Abuse (Business Objects Broadcast Application)	AH5719006WA001
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Compaq DL380 G3	Fraud & Abuse (Business Objects Broadcast Application)	AH5719006WA002
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Compaq DL380 G3	Business Objects Broadcast Application Server	AH5719006WA003
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Compaq DL380 G3	TennCare Spare Hardware - HP Server	AH5719006WA004
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Dell 2650	FileNet Fax Server	AH5719006WA005
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Dell 2650	FileNet Fax Server	AH5719006WA006
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Dell 2650	Mail Merge Server	AH5719006WA007
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Dell 2650	Siebel Application Server & Gateway	AH5719006WA008
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Dell 2650	Siebel Application Server	AH5719006WA009
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Dell 2650	Siebel Application Server	AH5719006WA010
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Dell 2650	FileNet IDL Application Server	AH5719006WA011
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Dell 2650	FileNet Image Rendering Server/Remote Fax	AH5719006WA012
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Compaq DL380 G3	Interchange Web Server	AH5719006WW001
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Compaq DL380 G3	Interchange Web Server	AH5719006WW002
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Compaq DL380 G3	Interchange Web Server	AH5719006WW003
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Compaq DL380 G3	NetIQ WebTrends Site Analyzer Server	AH5719006WW004
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Compaq DL380 G3	Siebel Web Server	AH5719006WW005
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Compaq DL380 G3	Siebel Web Server	AH5719006WW006
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Compaq DL380 G3	FileNet Web Server	AH5719006WW007
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Compaq DL380 G3	FileNet Web Server	AH5719006WW008
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Compaq DL380 G3	FileNet Web Server	AH5719006WW009
<input type="checkbox"/> <input type="checkbox"/>	Windows Production	OIR Data Center	Compaq DL380 G3	FileNet Web Server	AH5719006WW010

☐ Other: _____ (enter description)

TennCare TCMIS Security/Information Request Form



TennCare Oracle Financial Applications

Note: If the network segment your workstation resides on does not have access to the database hosts then you will need a permanent/static IP address assigned and a security exception to allow access.

Workstation's IP Address: . . . Workstation's MAC: - - - - -

Note: You may use the "ipconfig /all" command from within a dos/cmd window to determine the values.

For security admin use only: Requested Date: _____ Completion Date: _____

Platforms:

☐ Test ☐ Model Office ☐ UAT ☐ Production

Oracle Financials Responsibilities **Check All That Apply**

<input type="checkbox"/> AP Admin	<input type="checkbox"/> GL Admin	<input type="checkbox"/> PM Admin
<input type="checkbox"/> AP Accountant	<input type="checkbox"/> GL Manager	<input type="checkbox"/> PM Cash
<input type="checkbox"/> AP Supplier Mgmt.	<input type="checkbox"/> GL Superuser	<input type="checkbox"/> PM Inquiry
<input type="checkbox"/> AP Inquiry	<input type="checkbox"/> GL Inquiry	<input type="checkbox"/> PM Manager
<input type="checkbox"/> AP Superuser	<input type="checkbox"/> GL COA Maintenance	<input type="checkbox"/> PM Member Services
<input type="checkbox"/> AP Cash Management	<input type="checkbox"/>	<input type="checkbox"/> TennCare Production Support
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> Other: _____

TennCare Fraud and Abuse Application (Check All Profile Options that Apply)

Test	Model Office	UAT	Production
<input type="checkbox"/> FRDUPDATE	<input type="checkbox"/> FRDUPDATE	<input type="checkbox"/> FRDUPDATE	<input type="checkbox"/> FRDUPDATE
<input type="checkbox"/> FRDADHOC	<input type="checkbox"/> FRDADHOC	<input type="checkbox"/> FRDADHOC	<input type="checkbox"/> FRDADHOC
<input type="checkbox"/> FRDPROVIDER	<input type="checkbox"/> FRDPROVIDER	<input type="checkbox"/> FRDPROVIDER	<input type="checkbox"/> FRDPROVIDER
<input type="checkbox"/> FRDRECIPIENT	<input type="checkbox"/> FRDRECIPIENT	<input type="checkbox"/> FRDRECIPIENT	<input type="checkbox"/> FRDRECIPIENT
<input type="checkbox"/> FRDALL	<input type="checkbox"/> FRDALL	<input type="checkbox"/> FRDALL	<input type="checkbox"/> FRDALL
<input type="checkbox"/> FRDETG	<input type="checkbox"/> FRDETG	<input type="checkbox"/> FRDETG	<input type="checkbox"/> FRDETG
<input type="checkbox"/> FRDRANDOM	<input type="checkbox"/> FRDRANDOM	<input type="checkbox"/> FRDRANDOM	<input type="checkbox"/> FRDRANDOM
<input type="checkbox"/> FRDCASETRACKUPDT*(PICS)	<input type="checkbox"/> FRDCASETRACKUPDT*(PICS)	<input type="checkbox"/> FRDCASETRACKUPDT*(PICS)	<input type="checkbox"/> FRDCASETRACKUPDT*(PICS)
<input type="checkbox"/> FRDCASETRACKVIEW*(PICS)	<input type="checkbox"/> FRDCASETRACKVIEW*(PICS)	<input type="checkbox"/> FRDCASETRACKVIEW*(PICS)	<input type="checkbox"/> FRDCASETRACKVIEW*(PICS)

*User assigned to profile through the database and not the application

☐ Send reports for COLD (Access to Fraud and Abuse COLD directory on State network)

For security admin use only: Requested Date: _____ Completion Date: _____

TennCare Management and Administrative Reporting (MAR) Application

Select Non-CMS, CMS Read Only, CMS Update, or leave blank.

___ User Acceptance Windows ___ Production Windows ___ Test ___ Model Office

In order to access MAR there must be interchange access **and** the MARSACCESS profile for interchange selected.

For security admin use only: Requested Date: _____ Completion Date: _____

TennCare TCMIS Security/Information Request Form



TennCare Information Management Application

Select I for Inquiry, U for Update, or leave blank.

☐ Production Windows
 ☐ User Acceptance Windows
 ☐ Training Windows
☐ SIT (Model Office)

RRI Imaging Mark one or more.

- ☐ Scan
 ☐ Key
☐ Index
 ☐ Inventory
☐ SOA
 ☐ Audit

☐ FileNet (Check if you will need to view or print reports in FileNet storage. Then select the profiles below.)

- | | | |
|---------------------------------------|---|---|
| <input type="checkbox"/> BHO | <input type="checkbox"/> Claims | <input type="checkbox"/> Contract Mgmt. |
| <input type="checkbox"/> Drug Rebate | <input type="checkbox"/> EDI | <input type="checkbox"/> Encounters |
| <input type="checkbox"/> EPSDT | <input type="checkbox"/> Financial | <input type="checkbox"/> Fraud & Abuse |
| <input type="checkbox"/> Letters | <input type="checkbox"/> MAR | <input type="checkbox"/> Med Buy-in |
| <input type="checkbox"/> Oracle Acct. | <input type="checkbox"/> Oracle Prem. | <input type="checkbox"/> Prior Auth. |
| <input type="checkbox"/> Provider. | <input type="checkbox"/> Recip.-Elig | <input type="checkbox"/> Recip.-Enroll. |
| <input type="checkbox"/> Reference | <input type="checkbox"/> Remitt. Advice | <input type="checkbox"/> System Wide |
| <input type="checkbox"/> TPL | <input type="checkbox"/> Waivers | |

For security admin use only:

Requested Date: _____ Completion Date: _____
 Requested Date: _____ Completion Date: _____

Information Management Profile Options (Check Job Classification)

EDS-OPS

- ☐ Manager
☐ Imaging Coordinator
☐ Imaging Clerk

Internal Audit

- ☐ User

TennCare TCMIS Security/Information Request Form



SIEBEL ACCESS (Select the appropriate box)

☐ Production ☐ UAT ☐ Test ☐ Model

For security admin use only:

Requested Date: _____ Completion Date: _____

Siebel Profile Options

Check All That Apply

EDS OPERATIONS SCANNED BATCHES

<input type="checkbox"/> Claims	<input type="checkbox"/> ME cks.	<input type="checkbox"/> RTP HCFA
<input type="checkbox"/> Adjust-CR	<input type="checkbox"/> ME Pkt.	<input type="checkbox"/> RTP UB92
<input type="checkbox"/> Adjust-NCR	<input type="checkbox"/> Patient Liability	<input type="checkbox"/> Reprocess
<input type="checkbox"/> Buy-Ins	<input type="checkbox"/> Premium Ck.	<input type="checkbox"/> Sp. Mailing
<input type="checkbox"/> Certif. of Dep.	<input type="checkbox"/> Prem. Statement – Add. Chg.	<input type="checkbox"/> Remittance Advice (Report)
<input type="checkbox"/> General Correspondence	<input type="checkbox"/> Presumptive Elig.	<input type="checkbox"/> QC
<input type="checkbox"/> MCO Change	<input type="checkbox"/> Prov. Ck.	

InterChange Correspondence (Letters)

Claims

<input type="checkbox"/> All Claims Letters	<input type="checkbox"/> DL- May be Billed – 463-Current (CLM-0066-E-A0)	<input type="checkbox"/> DL – Should Not Be Billed - History (CLM-0067-D-A1)
<input type="checkbox"/> Daniel Letter – May Be Billed Current (CLM-0066-D-A0)	<input type="checkbox"/> DL – May Be Billed 463 - History (CLM-0066-E-A1)	<input type="checkbox"/> DL – Should Not Be Billed - History (CLM-0067-D-A1)
<input type="checkbox"/> DL- May be Billed – History (CLM-0066-D-A1)	<input type="checkbox"/> DL – Should Not Be Billed - Current (CLM-0067-D-A0)	

Drug Rebate

<input type="checkbox"/> Late Pymt Reminder Letter (RBT-1)	<input type="checkbox"/> Late Pymt Notice Letter (RBT-3)	<input type="checkbox"/> Invoice Cover Letter (RBT-INV)
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Eligibility

<input type="checkbox"/> All Elig Letters	<input type="checkbox"/> Initial Waiv Nt (ELG-0573-D)	<input type="checkbox"/> 30 day Reminder-OOS (MGD-0307-D)
<input type="checkbox"/> Chge Addr (ELG-0111-D)	<input type="checkbox"/> Waiv Rt to Enrollee (ELG-0575-D)	<input type="checkbox"/> 30 Day Remi (MGD-0308-D)
<input type="checkbox"/> Person added to existing case (ELG-0113-D)	<input type="checkbox"/> ME Den-New add (ELG-0603-D)	<input type="checkbox"/> ME Denial –Redeter (MGD-0309-D)
<input type="checkbox"/> SSN Chg (ELG-0116-D)	<input type="checkbox"/> TC Std den w/o me Pkt-new add(ELG-0604-D)	<input type="checkbox"/> Std Den ME Pkt Redeter (MGD-0310-D)
<input type="checkbox"/> Term note: Redeter– No ME App Rt (ELG-0185A-D)	<input type="checkbox"/> TC std den with pkt-new Add (ELG-0605-D)	<input type="checkbox"/> Std Den Redeter (MGD-0311-D)
<input type="checkbox"/> Term- Rdtmt App-ME App Incom (ELG-0185C-D)	<input type="checkbox"/> Enr Child SSI Elig (MGD-0341-D)	<input type="checkbox"/> Me App Wout Prem-Redet (MGD-0312-D)
<input type="checkbox"/> 185- ME Time Out- Elec Vrs (ELG-0185-D)	<input type="checkbox"/> T08- Termin (MGD-0324-D)	<input type="checkbox"/> ME App With Prem-Redet (MGD-0313-D)
<input type="checkbox"/> Corr -17,000 (ELG-0226-D)	<input type="checkbox"/> Prem Arrears-1 st Noti (PRM-0052-D)	<input type="checkbox"/> TC Std Wout Prem- Redete (MGD-0314-D)
<input type="checkbox"/> Medicaid Extend (ELG-0650-M)	<input type="checkbox"/> Term Prem Arrears-Fin Noti (PRM-0056-D)	<input type="checkbox"/> TC Std With Prem- Redete (MGD-0315-D)
<input type="checkbox"/> Susp Noti (ELG-0110-D)	<input type="checkbox"/> Presum Elig w MCO Chg Opt (MGD-0319-D)	
<input type="checkbox"/> Reinstate Note (ELG-0112-D)	<input type="checkbox"/> Presum Elig W No MCO Chg (MGD-0320-D)	
<input type="checkbox"/> Reinstate Note (ELG-0112-D)	<input type="checkbox"/> T03- Termin (MGD-0103-D)	
<input type="checkbox"/> Cert Grp Hlth Cov(ELG-0131-W)	<input type="checkbox"/> New ME Appr w Prem –Wo MCO (MGD-0148A-D)	
<input type="checkbox"/> Cert Grp Hlth Cov (ELG-0131-W)	<input type="checkbox"/> New Appl ME Appr W Prem (MGD-0148-D)	
<input type="checkbox"/> Term-New App-ME Income (ELG-0185B-D)	<input type="checkbox"/> T01- Termi (MGD-0301-D)	
<input type="checkbox"/> Intl Waiv Out of St (ELG-0572-D)	<input type="checkbox"/> 90 Day Termi (MGD-0306-D)	

TennCare TCMIS Security/Information Request Form



InterChange Correspondence (Letters) Cont.					
Enrollment					
<input type="checkbox"/>	All Enrollment Letters	<input type="checkbox"/>	BHO- B5 Letter-Enhanced Benefit (MGD-0325-D)	<input type="checkbox"/>	Medicaid With MCO Chg Op2 (MGD-0338-D)
<input type="checkbox"/>	ME Appr Wout Prem Wout MCO Chg (MGD-0316-D)	<input type="checkbox"/>	BHO- B2 Letter Fro St Only (MGD-0326-D)	<input type="checkbox"/>	New Hth Plan Noti Letter (MGD-0350-D)
<input type="checkbox"/>	ME Appr Wo Prem w Chg- Add (MGD-0317-D)	<input type="checkbox"/>	BHO- B2 Letter Fro St Only (MGD-0326-D)	<input type="checkbox"/>	New Hlth Plan Noti Letter (MGD-0351-D)
<input type="checkbox"/>	No MCO Chg Option (MGD-0322-D)	<input type="checkbox"/>	MCO Transfer Letter (MGD-0327-D)		
EPSDT					
<input type="checkbox"/>	All EPSDT Letters	<input type="checkbox"/>	Over Due Notification (EPS-0101-M)		
<input type="checkbox"/>	Re-Notification Letter (EPS-0100-M)	<input type="checkbox"/>	Screening Notification Letter (EPS-9001-W)		
Financial					
<input type="checkbox"/>	Prov Accts Receivable Notification Letters (FIN-9120-D)	<input type="checkbox"/>	Prov Accts Receivable Notification Letters (FIN-9122-D)		
Prior Auth					
<input type="checkbox"/>	Prior Authorization Notices (PAU-0001-D)				
Provider					
<input type="checkbox"/>	All Prov Letters	<input type="checkbox"/>	PH3535 - Enroll Track (PRV-9100-D)	<input type="checkbox"/>	PH3542-Agree lev2 Nursing Sv (PRV-9109-R)
<input type="checkbox"/>	Prov Enroll Track (PRV-9002-R)	<input type="checkbox"/>	PH3536- Fac Agree Cover Letter (PRV-9103-R)	<input type="checkbox"/>	PH3543-Agree for ICFMR Serv (PRV-9110-R)
<input type="checkbox"/>	Enroll Track Rtn to Prov (PRV-9007-R)	<input type="checkbox"/>	PH3537- New Prov Welcome (PRV-9104-D)	<input type="checkbox"/>	PH3544- Agree Interm Care Fc (PRV-9111-R)
<input type="checkbox"/>	Prov Mass Rate Note (PRV-9011-R)	<input type="checkbox"/>	PH3538-Grp Affiliation (PRV-9105-D)	<input type="checkbox"/>	PH3545-Agree Imp and Out (PRV-9112-R)
<input type="checkbox"/>	Chg Rqst Rtn to Prov (PRV-9012-R)	<input type="checkbox"/>	PH3539-Fac Chg in Ownship (PRV-9106-R)	<input type="checkbox"/>	MCC Sanction (PRV-9120-R)
<input type="checkbox"/>	MCO Unif Id # (PRV-9015-D)	<input type="checkbox"/>	PH3540-DOH Contract (PRV-9107-R)	<input type="checkbox"/>	Prov Conversion Letter (PRV-9999-R)
<input type="checkbox"/>	Enroll Denial (PRV-9035-R)	<input type="checkbox"/>	PH3541-Agree lev1 Nurs Sv (PRV-9108-R)		
TPL					
<input type="checkbox"/>	All TPL Letters	<input type="checkbox"/>	Casualty Insur Agent Letter 2 (TPL-9004-W)	<input type="checkbox"/>	Reci Verif (TPL-9011-W)
<input type="checkbox"/>	Casualty Attny Letter 1 (TPL-9001-W)	<input type="checkbox"/>	Carrier Verf (TPL-9007-W)	<input type="checkbox"/>	Absent Parent Verif (TPL-9012-W)
<input type="checkbox"/>	Casualty Attny Letter 2 (TPL-9002-W)	<input type="checkbox"/>	Prov Discrep (TPL-9008-W)	<input type="checkbox"/>	Employee Verfi (TPL-9013-W)
<input type="checkbox"/>	Casualty Insur Agent Letter 1 (TPL-9003-W)	<input type="checkbox"/>	Accident Trauma Quest (TPL-9010-M)	<input type="checkbox"/>	Accident Trauma Quest Follow-up (TPL-9014-M)
TO VIEW CLAIMS: YES <input type="checkbox"/> NO <input type="checkbox"/>					

TennCare TCMIS Security/Information Request Form



ProLaw Access

Please describe the access needed.

Access:

Note: ProLaw access from outside the TennCare facility (Metro Center) requires a permanently leased or statically assigned IP Address. This may be requested on this form.

Returned to requestor on date: _____ - please supply additional description and/or _____.

For security admin use only: Requested Date: _____ Completion Date: _____

Workstation User Installation Worksheet

Floor: _____

Cube#: _____

Building Location: _____

In Service Date: _____

Transfer Date: _____

Transferred To: _____

Equipment Description: _____

CPU Manufacturer: _____

Model: _____

Tag #: _____

S/N: _____

Monitor Manufacturer: _____

Model: _____

S/N: _____

Docking Station: _____

Tag #: _____

S/N: _____

Printer Manufacturer: _____

Model: _____

Tag #: _____

S/N: _____

For security admin use only: Requested Date: _____ Completion Date: _____

Permanent-Lease / Statically Assigned IP Address

Type of address needed (mark one only).

☐ Statically assigned

☐ Permanently Leased

☐ Either statically assigned or permanently leased

Workstation's current configuration

IP Address: . . .

MAC: - - - - -

Note: You may use the "ipconfig /all" command from within a dos/cmd window to determine the values.

For security admin use only: Requested Date: _____ Completion Date: _____

ERwin Model Mart Access:

☐ Inquiry Only

☐ Update - Authorized Users Only

For security admin use only: Requested Date: _____ Completion Date: _____